

Turn Real-Time Information Into Coordinated Action



Actionable
information.
Fewer gaps.
Care that
stays on track.



Clinical Connect helps provider organizations stay connected in real time to what happens between encounters, referrals, and care transitions, bringing timely information into existing workflows so teams can coordinate without adding unnecessary friction.

When information moves faster, care moves forward.

Patient populations moving across different care settings increases complexity. Clinical Connect identifies critical events, and reduces the risk of missed follow-through between visits, referrals, and transitions.



Direct

Securely exchange referrals, clinical summaries, records, and attachments across a nationwide healthcare network using established provider workflows.



Notify

Bring timely, patient-specific health event information into provider workflows so teams can identify when follow-up or coordination may be needed.



Connected healthcare.

What Clinical Connect Means for Care Teams and Patients

- See important activity sooner
- Track referrals and follow-up more effectively
- Exchange clinical information with less manual friction
- Support smoother transitions between care settings

2M+ Connections

Clinicians, providers,
hospitals, labs, EHRs & HIEs

Best in KLAS®

Notify critical health
event notifications

Award-Winning Solutions – Solving Health Provider Challenges



Direct

A HIPAA-compliant way to securely exchange clinical information across a nationwide network of clinicians, health systems, and care partners.

Key Benefits

- Supports secure exchange through existing EHR and messaging environments.
- Exchanges referrals, clinical summaries, records, and attachments with participating healthcare organizations.
- Replaces manual, fax-based exchange with secure digital communication where supported.
- Runs on trusted infrastructure, backed by HITRUST r2 Certification and DirectTrust® Accreditation.



Notify

A Best in KLAS® solution that monitors critical events and delivers patient-specific data, such as referrals, labs, and diagnostic results, directly into the provider's EHR, so care teams can respond faster.

Key Benefits

- Supports HEDIS® and Star Ratings initiatives by bringing timely information into provider and care-team workflows.
- Enables timely post-discharge follow-up with real-time clinical event notifications.
- Works within established provider workflows, helping minimize technology burden.
- Streamlines lab and test results delivery to support more timely follow-up.



See what connected healthcare can do.

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