

HEALTH PLAN SOLUTIONS



Centauri's health plan solutions support clients with sophisticated analytics and a partnership approach to improve the lives and health outcomes of their members.

Centauri delivers value to payer clients through a focus on Risk Adjustment, Risk Analytics, Quality Program Support, and Eligibility & Enrollment for Duals, SSI, and SSDI. We help ensure our clients receive accurate reimbursements and their members experience quality-of-life improvements.

ELIGIBILITY & ENROLLMENT

For more than 35 years, we have been a trusted partner for increasing revenue and cost of care savings for health plans, while adding life-enhancing benefits to members' lives.

- **Disability Eligibility & Enrollment:** As the nation's leader in SSI eligibility and enrollment for Medicaid Managed Care Plans, we have delivered over \$2 billion in health plan revenue and member payments.
- **Dual Eligibility & Enrollment:** We lead in dual eligibility outreach, enrollment, and redetermination services for Medicare Advantage Plans and Dual Special Needs Plans. Our proactive retention strategy reduces traditional fall-off rates by half, improves continuity of care, and maintains plan revenue. We also monitor admission, discharge, and transfer health events for members, ensuring care teams have real-time information to support member health and manage care transitions.
- **Medicaid Redetermination:** Centauri assists health plans with outreach, assessment, and application/submission assistance for their members. Our services minimize the disenrollment of eligible members and the associated revenue loss due to the end of continuous enrollment.
- **Analytics:** Our industry-leading algorithms deliver member-level precision targeting based on a combination of clinical and non-clinical data supported by advanced machine learning.

QUALITY SUPPORT SOLUTIONS

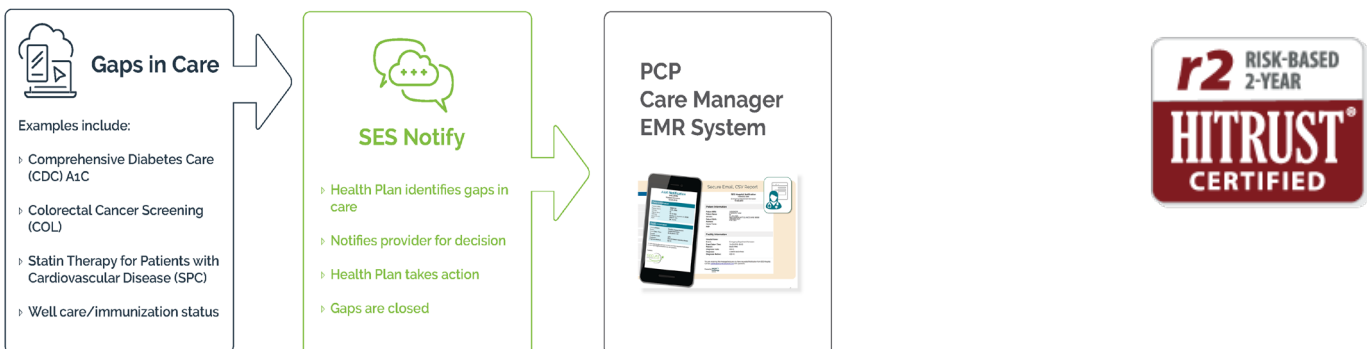
With extensive experience in clinical data exchange for complex use cases, we help health plans achieve higher scores, better reimbursements, and increased incentives.

- **Data Capture:** Centauri collects medical record data from providers' electronic medical record(EMR) systems, aggregator partners(HIEs/HIOs) using various connectivity methods. We send clinical data to a health plan's secure endpoint and deliver both normalized and free-form information, leveraging each EMR system's capabilities.
- **Coding Support:** We accommodate existing workflows and send information directly to internal and external coding teams.
- **Compliance:** By leveraging Notify ADT member monitoring, we use discharge events to request patient charts from data partners. This data is delivered to both the health plan's enterprise platform and directly to provider workflows in the EMR, ensuring compliance with new Stars and HEDIS® requirements.

INTELLIGENT RISK ADJUSTMENT

Our comprehensive risk adjustment solution is designed to optimize both retrospective and prospective programs.

- **Coding:** Our medical record coding tool leverages NLP and provides full transparency and access to all coding activities. Our stand-alone A Software as a Service (SaaS) solution allows clients to manage their coding program internally.
- **Retrieval:** Centauri's medical record retrieval and review program captures charts in a high-quality and compliant manner, with manner with zero friction to facilities and physicians. We can capture charts electronically from a nationwide network of digital sources, which provides on-demand clinical data retrieval and exchange.
- **Analytics:** Spot uses AI-powered analytics to evaluate charts for valid signed clinical notes that meet risk adjustment criteria. By filtering electronic charts for relevant sections, Spot ensures all delivered charts meet risk adjustment scoring requirements.



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