

Protect Member Coverage Before It Lapses



Stay one
step ahead.
Maintain
continuity.



Eligible members can lose coverage because required actions aren't completed on time. Centauri helps Medicaid plans proactively identify and support members approaching redetermination and recertification, intervene before avoidable coverage loss occurs, and help eligible members navigate reinstatement when benefits have already lapsed. With Centauri, health plans can avoid disenrollment, operational rework, and instability in the covered population.

Proactive Support, From Redetermination to Reinstatement



Prevent Avoidable Coverage Loss

Identify and engage members approaching redetermination or recertification requirements before coverage lapses.



Recover Coverage Faster

Support eligible members through reinstatement when benefits have already been lost.



Help Members Navigate New Requirements

Provide guidance around applicable community engagement activities and identify circumstances that may warrant medical-frailty assessment.



Reduce Avoidable Coverage Loss and Support Stability

Centauri identifies members approaching redetermination or recertification deadlines and engages them proactively so that they maintain the coverage that supports continued access to care.

Stable membership reduces the administrative costs associated with preventable disenrollment and reinstatement.

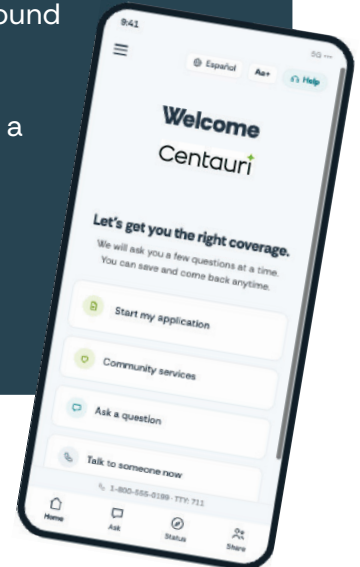
Turn Changing Medicaid Requirements Into Manageable Member Workflows

Centauri collaborates with plans to develop an campaigns aimed at members who need support understanding the evolving requirements, such as community engagement referrals, education, work, and volunteering requirements, and qualification & support for identification of exemptions.

Centauri's Member Self-Screening App

Members can take control of their healthcare journey, carry their own history, and help reduce repetitive outbound contacts.

What was once a transactional touchpoint transforms into an ongoing member relationship.



Built for Regulated, High-Stakes Programs

As a HITRUST r2-certified, audit-ready solution, Centauri's Medicaid Retention program is flexible, scalable, and requires minimal administrative lift.



Who We Serve

Medicaid managed care organizations, Medicare Advantage plans, and state Medicaid agencies rely on Centauri to identify, monitor, and support members who are approaching recertification and redetermination deadlines.

Protect eligible members from avoidable coverage loss.

Talk to an Expert | info@centaurihs.com
888-447-8908 | centaurihs.com

centaurihs.com