

Resource Connect[™]

Resource Connect is designed to ensure that your identified high-risk members are mapped to critical community resources.

We understand that a person's health is affected by many factors that extend beyond healthcare alone. The conditions and environment in which people are born, grow, live, work, and age are known as social determinants of health (SDOH).

We assist health plans to address social determinants and provide customized referrals to services and resources—from housing and transportation to proper nutrition, education, and other psychosocial support—that best serve those in need.

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CONNECTING MEMBERS AND RESOURCES

Resource Connect is an optional program designed to complement our existing primary service offerings, Premium Assist and Best Benefits.

- Case Management staff offers a customized assessment of SDOH conditions.
- We identify and connect members with local programs and services addressing those determinants by providing referrals to high-quality, community-based resources across local service areas, tailored to members' specific needs.

Resource Connect

Enhance your members' access to appropriate community services—aligning positive clinical outcomes and available community resources and encouraging positive overall health and healthcare delivery.

The program is offered at two levels:

Level One	Level Two	
★	★	customized assessment survey
★	★	search local services and programs from a database of more than 200,000 resources
★	★	referrals to appropriate services and programs
	★	application assistance
	★	application tracking
	★	confirmation of enrollment

FEATURES

- A fully integrated, proprietary platform allows quick access to member records and leverages existing resources, uncovers social service care gaps, and tracks the referral workflow
- Brief and customizable assessment to determine members' needs
- An intuitive search capability that allows us to investigate and refer local community resources available in your member's area. Our technology is built to analyze the resources available within local communities
- Integration of data from third-party, community-based resources and initiatives

BENEFITS

- Provides support to members' community needs
- Connects members to existing community resources through assessment-based referrals
- Analyzes and aligns member data and community characteristics quickly
- Manages and tracks members' needs and risk levels for different social determinants of health
- Streamlines the application process, community resource database and referral assistance
- Tracks and approves applications end-to-end

To see how Centauri can help you:

CALL **888.447.8908**

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