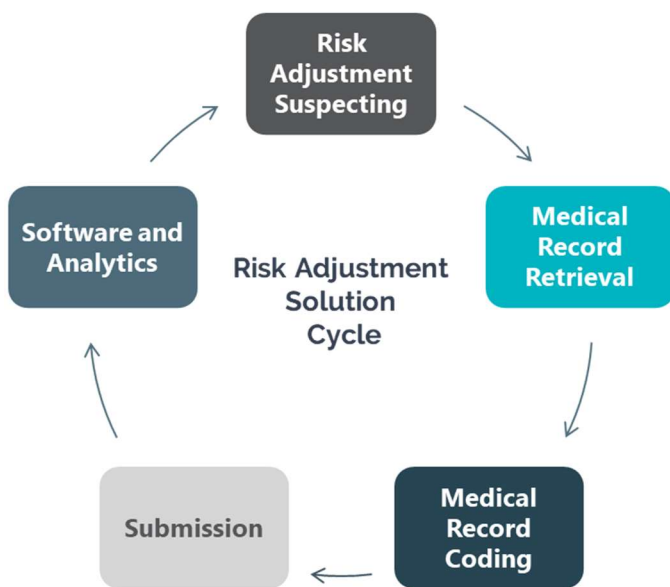


Risk Adjustment Solution

Solution Overview



- 1 Execute rules and Machine Learning-based models to find members with data gaps impacting risk adjusted revenue
- 2 Manage outreach campaigns to Provider offices and hospitals, and retrieve medical records to establish documentation for diagnosis codes
- 3 Provide certified medical record coding staff to abstract medical records and collect diagnosis codes for risk adjustment submission
- 4 Certified submitter for Medicare Advantage RAPS and encounter submissions to CMS
- 5 End-to-end-SaaS platform for entire risk adjustment solution cycle. Analytics to support revenue accrual and financial reporting.

Key Differentiators

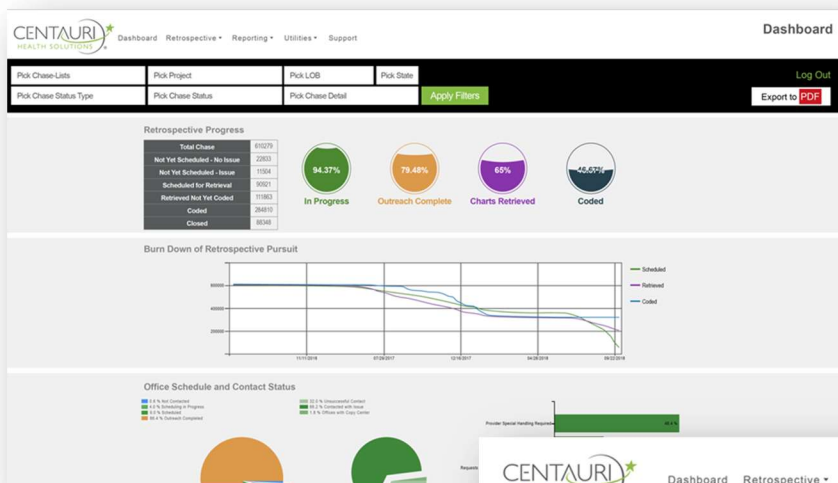
- Decades of deep expertise in Medicare Advantage, Managed Medicaid and Commercial
- HITRUST Certified to ensure information security regarding compliance, risk and liability with our healthcare industry partnerships
- Full transparency for all vendors optimizes retrospective efforts from health plans
- Single-sign-on solution integrates with client platform for seamless interaction between applications
- Multiple modes of record retrieval that maximizes retrieval rates and minimizes provider abrasion
- Comprehensive risk adjustment services to encompass CMS, HHS, Medicaid, RADV and IVA audit support



Benefits

- Allows management of campaigns across multiple vendors and provides complete visibility into campaign status in real-time
- Highly collaborative workflow and software design improves client interaction, visibility and yield
- Industry leading medical record coding expertise ensures submitted diagnosis are compliant and supportable during CMS data validation audits
- Workflow design purpose-built to manage nuances around provider outreach to reduce abrasion
- Tracks and trends results over time while producing provider level profile reports comparing results to peers and prior level performance

Reporting



Picker	Picker Name	Coded Charts	Total Page Count	QA Charts	% QA Charts	Total Dx Coded	Total Dx Confirmed	Total Dx Added	Total Dx Removed	QA Accuracy Rate
1	Coder Level1	2	30	1	50%	5	1	2	2	20%
2	Coder Level2	15	547	0	0%	0				
3	Coding Manager	1	0	0	0%	0				

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